



A highly configurable Law Enforcement Management System for tracking complaints, investigations, documents, and cases.



A configurable Law Enforcement Management System to efficiently and effectively manage all operational aspects of law enforcement agencies.

Handwritten logs lead to inefficiency in keeping criminal records, investigation reports, and backlogs, resulting in information silos. The process is time-consuming, jeopardizes security, and compromises collaboration. To eliminate these silos, agencies depend on a modern software solution to streamline operations and make data more structured and accessible.

Our Law Enforcement Management application integrates all functional law enforcement operational units, including complaint tracking, investigation, document management, and case overview capabilities, even from your mobile device. With our cutting-edge analytics and data linking, law enforcement personnel can get a comprehensive view of people's identities to better target investigations, generate leads, and solve crimes.











Key Benefits



Digitized Recordkeeping

Logging criminal incidents is a complex and time consuming process that requires a lot of manual paperwork. Our solution ensures accurate and efficient recordkeeping of all the information which can be accessed from a computer or smartphone.



Integrates Seamlessly

Our Law Enforcement Management System is an end-to-end solution that users can integrate seamlessly with third-party systems, including biometric capture tools and biometric matching services for suspect identification.









Centralized **Database**

All case related information is stored in a centralized location which can be accessed from field or anywhere using any computer or mobile device. Documents can be accessed and updated in real-time which leads to faster and efficient handling of the case.











Faster Deployment

Our ready-to-use solution ensures faster deployment to meet any government agency's requirements. System integrators can configure them easily to connect with third-party systems, make modifications, and without any manual coding - reducing development time.



Highly Customizable

Our platform offerings are highly configurable, helping build custom solutions for law enforcement agencies. System integrators can accelerate app development with our intuitive visual builders and rich pre-built templates to deliver projects timely.













How Law Enforcement Management System works



The eGov Law Enforcement Management System adds new complaints to build new case investigation data by registering the issue in the system. Upon filing a case, an officer is assigned to investigate it and record leads. Authorized officers can see the updates on progression of the case and determine how effectively it is being handled. Once the assigned officer arrests the suspect or defendant, the officer does a biometric search. If suspect or defendant's record exists in the system, the officer can then update the criminal record for that suspect or defendant. If there is no existing record, then the officer creates a new record and updates all further information. All added records are automatically logged for future transparency audits.

Features of Law Enforcement Management System



Complaint Management Enables agents to register complaints, understand crime, identify suspects, access past records, etc.



Workflow Automation Configure workflows so that officers automatically receive notifications, emails, updates, and more.



Case Diary Management Update case information from anywhere using mobile devices to speed up investigations.



Photo Capture

Officers can collect pictures of case evidence using smartphone and upload any type of files.



Offender Database Maintain a database of complainants, suspects, victims, and witnesses to check record and increase efficiency.



Analytics & Reporting

Custom reports and a customizable dashboard let users make more informed decisions.







eGov Solutions

The M2SYS eGov platform offers a variety of configurable e-government solutions that can be seamlessly integrated by system integrators, biometric device manufacturers, and ABIS providers. Some popular solutions are:



Why you should choose M25Y5

M2SYS is a globally recognized digital transformation and citizen identification technology firm. Our eGov platform innovation enables us and our partners to rapidly deliver customized web and mobile solutions with seamless biometric integration.





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