# **BIOMETRIC VISITOR MANAGEMENT SYSTEM**

VisitorTrack<sup>™</sup> - Visitor Management System for Verifying Onsite Trainers

#### **OUR CLIENT**

The HCI Group is a global leader in healthcare IT consulting services, from EHR implementation to personnel placement. Their headquarters are in Jacksonville, Florida (USA) and international headquarters in the United Kingdom. They offer a broad scope of healthcare IT solutions in more than 10 countries in North America, Europe, the Middle East and the Asia Pacific.



#### CHALLENGE

The leading international provider of IT solutions for healthcare systems, the HCI Group provides learning opportunity for staff and physicians by licensed trainers to receive comprehensive role-based training at their facility. Without a proper modern visitor management system, HCI Group couldn't track these trainers visiting hours, duration in the offices and proper identification and verification.

#### SOLUTION

The HCI group decided to install Biometric FingerPrint Visitor Management System to identify the onsite trainers and most importantly keep their records of incoming and outgoing. Working closely with M2SYS Technology, a leader in the biometrics & identity management company, the healthcare IT solution provider installed VisitorTrack<sup>™</sup> - a cloud-based biometric Visitor Management System, which requires visitors to be scanned in at the front desk, capturing vital visitation details. Trainers have then issued a digital badge which can be used by M2SYS own smartphone app to manage their identity and records. If any trainer has been restricted he/she is denied access to the premises. He/she can be added as unauthorized or problematic visitors to a watch list.





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## **BENEFITS**

The system has been highly instrumental in tracking onsite trainers at all 30 terminal points of access in the Facilities. The adoption of M2SYS biometric identification has helped the organization and its global offices create a centralized database that includes all the trainer's fingerprint biometric templates to more easily trace their activities. Biometric technology provides tremendous value and costs savings to the HCI group by removing the need to manufacture and maintain plastic ID cards, barcode readers, or PIN pads. The VisitorTrack<sup>™</sup> cloud-based Biometric FingerPrint Visitor Management System has been well received by the administration and is extremely pleased with the results.



M2SYS CloudApper<sup>™</sup> Cloud application development platform

### **ABOUT M2SYS**

M2SYS works closely with its clients, enabling them to capitalize on the benefits of using biometrics for security and accelerating their return on investment (ROI). These case studies of multi-modal as well as cloud-based biometrics security deployments for various verticals show how biometric security software solutions can protect the welfare of citizens, stop corruption and fraud, and create efficiency.





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